

Frequently Asked Questions

Tech Support: 203-854-5701

- **Q:** What are the HDMI specifications for the RC5+M?
- A: The RC5+ CE[™] supports HDMI 2.0 up to 4K60 4:4:4 video including HDCP.
- **Q:** What are the specifications for the Ethernet jack on the RC5+ CE[™]?

A: The RC5+ CE[™] supports 100 Mbps and 1 Gbps ethernet speeds, and supplies PoE++ Class 6 power at 48VDC up to 51W for a wide variety of cameras and videobars.

- **Q:** What is the microSD slot for?
- A: The microSD slot on the RC5+ HE[™] allows for field upgradable firmware and diagnostics.
- **Q:** What are the specifications for the Power Out connector on the RC5+ CE[™]?
- A: The RC5+ CE[™] DC plug supplies +12VDC up to 4A for powering a camera or videobar.
- **Q:** What do the DIP switches do?

A: The 4 position DIP switch is reserved for future use.

Q: What do the LEDs indicate?

A: The LEDs on both the RC5+ CE[™] and RC5+ HE[™] provide a good way to tell if the system is wired correctly and operating normally. Refer to the chart below for details.

| Module | LED LABEL | ACTIVE STATUS | INDICATES |
|---------|--------------------|-----------------|---------------------|
| RC5+ HE | Power | Solid Green | Good Power |
| | Status | Blinking Green | Good Link Firmware |
| | FW | Blinking Green* | Good MCU Firmware |
| | Link | Solid Green | Linked to RC5+ CE |
| | Link PWR | Solid Green | Link Power Active |
| RC5+ CE | Power | Solid Green | Good Power |
| | Status | Blinking Green | Good Link Firmware |
| | FW | Blinking Green* | Good MCU Firmware |
| | Link | Solid Green | Linked to RC5+ HE |
| | PoE Active | Solid Green | PoE Power Active |
| | Left Ethernet LED | Solid Amber | 100 Mbps Connection |
| | Right Ethernet LED | Solid Green | 1 Gbps Connection |

*FW blink pattern changes when performing firmware update or writing the log file. Refer to the "RC5+ Firmware/Log Guide" under the Support page at <u>www.soundcontrol.net</u> for details.

Q: I'm installing in a secure environment. Are there any options to be in compliance?

A: Some secure environments don't allow memory card slots on devices. In the Tech Support Downloads section of <u>www.soundcontrol.net</u> there is a special version of Secure firmware that will completely and permanently disable the microSD slot. Note: This is not reversible.