



The Camera Integration Authority
203-854-5701·info@soundcontrol.net

28 Knight Street, Norwalk, CT 06851

SCT Returns Policy:

We accept returns in new and unused condition in their original packaging within 90 business days of shipment from SCT. If you need to make a return, please contact orders@soundcontrol.net

Upon receipt units will be inspected for new/unused condition and fully tested.

All returns will have a 15% restocking fee imposed unless otherwise noted.

Refunds will be made in the form of a credit memo issued to your account at Sound Control Technologies based on the above information. The customer will pay for return shipping (unless the unit is somehow damaged, defective, or incorrect). SCT is not responsible for damage or a lost product(s) caused by shipping.

A credit memo will come from Joan Nistico in our accounting department. Please do not hesitate to ask if you have any questions regarding this process.

Shipping Instructions:

1. Make sure to obtain an RMA#
2. Clearly mark the outside of all packing boxes with the RMA#
3. Ship only items authorized for a return
4. Enclose packing slip
5. Ship prepaid only to:

Sound Control Technologies
ATTN: RMA#
28 Knight Street
Norwalk, CT 06851

Important:

RMA numbers must be used when returning products for a credit issued to the customer account at SCT. Original product invoice(s) date cannot exceed 90 days. RMA VOID if not used within 30 days from issue date.