



## SOUND CONTROL TECHNOLOGIES, INC. – STANDARD WARRANTY- 1/1/2014

Sound Control Technologies, Inc. (SCT) warrants each product manufactured by it to be free from defect in material and workmanship for a period of three (3) years from the date of sale to original purchaser, and agrees to remedy any such defect, or to furnish new part in exchange for any part of any product of its manufacture which, under normal installation, use and service discloses such defect, provided such part or product is returned by the original purchaser to SCT's factory within three (3) years from the date of sale to original purchaser, with all transportation charges prepaid and provided that SCT's examination discloses that it is thus defective.

This warranty does not extend to any SCT, Inc. product which has been modified, subject to misuse, neglect, accident, incorrect wiring by others, improper installation, or to use in violation of instructions furnished by SCT or to products on which the serial or identifying numbers have been removed, defaced, or changed, nor to accessories used therewith not of SCT's manufacture.

Adjustments will not be allowed on returned products or parts thereof which do not meet SCT's inspection standards or on products or parts thereof which were sold more than three (3) years prior to date of receipt on return.

SCT's obligation under this warranty as to any products or parts approved by SCT for remedy or exchange is limited, as to its option, to replacing such products or parts in kind without charge to the original purchaser, or to crediting the original purchaser with the purchase price of the returned defective product.

This warranty is in lieu of all other warranties, expressed or implied and no representative of SCT or any other person is authorized to assume for SCT any other liability in connection with the sale of its products. SCT shall not be liable in any way for lost profits or incidental or consequential damages in connection with the sale or use of any of its products.

### PROCEDURE FOR RETURN OF MERCHANDISE

#### PREPARATION OF THE UNITS:

1. For warranty consideration, make sure serial number is legible and included with papers. For return of goods not under warranty or on billable repair basis, obtain prior authorization from SCT or include a valid purchase order.
2. If the return is from outside the U.S.A., the following statement should appear on your shipping documents:

“This merchandise was manufactured in the United States of America and was shipped to us originally by Sound Control Technologies, Inc., Norwalk, CT, USA and is being returned as defective. No work has been done to enhance its value.”

3. Please prepay transportation charges and insurance to SCT. SCT in turn will prepay shipping charges and insurance on the return shipment. Returns on which transportation has not been prepaid will not be accepted by SCT. Send to: Sound Control Technologies, Inc. 28 Knight Street, Norwalk, CT 06851.

**PROCESSING:**

All returned units or parts are inspected upon receipt. Items that are determined to be within warranty will be repaired or replaced without charge. If they are Out-of-Warranty you will be advised of the estimate repair or replacement charges before any further processing take place.

In the event that you do not wish to pay the repair or replacement costs, the units or parts will be scrapped at our facility or returned at your expense.